



GRANITE TRANSFORMATIONS 10 YEAR LIMITED MATERIAL WARRANTY

trend R, trend G, trend Q & trend M engineered surfaces

This warranty does not confer any rights other than those expressly set out below and does not cover any claims for consequential loss or damage. This warranty gives the purchaser conditional specific legal rights and is offered as an extra benefit and does not affect your statutory rights. Other rights may also be available which may vary from country to country.

Except where any additional benefits are provided as set out below, in the event of a conflict between this warranty and the terms and conditions relating to the supply of the Product and/or services to which the warranty applies, the terms and conditions will prevail.

The legal and beneficial ownership of Product shall revert to the Company upon any replacement of the Product whereupon the legal and beneficial ownership of the replacement Product shall vest in you.

What this warranty covers, how it applies to Product and/or services and is invalidated is set out below.

THIS WARRANTY IS NOT TRANSFERABLE

(A) Trend Group S.p.A. ("Company") warrants to the original purchaser of the Company's trend R, trend Q, trend G and trend M range of slab products ("Product") for internal residential or commercial use that the Company will without charge:-

- 1) At its option repair or replace Product, if it fails due to a Company manufacturing damage, defect, during the first ten years from the date of installation of the Product; and/or
- 2) Re-perform or at its option refund the price of services if they are defective during the first 12 months from the date of provision of the services.

This warranty includes reasonable labour charges needed to repair or replace the Product or re-perform the services covered hereunder.

This warranty applies to Products that are put into residential or commercial use and maintained in the manner recommended by the Company in its publications relating to care for a permanent installation. (See Care and Maintenance notes overleaf).

(B) This warranty will be invalidated by and does not cover damage or defect:-

- 1) Caused by your improper use of Product or subsection of Product to unauthorised repair;
- 2) Caused by your failure to follow Company instructions (including without limitation relating to preparation of surfaces or subsection of such surfaces to previous workmanship by third parties) or recommended procedures for fabrication and installation;
- 3) Caused by any work carried out which is not provided for in any order confirmation;
- 4) Caused by your failure to comply with instructions as to use and care of the Product;
- 5) Not notified by you within 14 days from the date on which such damage should have been apparent on reasonable inspection by you;
- 6) To Product produced, manufactured or supplied to any drawings, design or specification supplied by you;
- 7) Caused by physical abuse, or breakage not due to a Company defect in the manufacturing of the material;
- 8) Caused by failure of any adhesive, caulk, silicon or other finishing or maintenance accessories, or failure of any caulked, siliconed or filled joint or product join;

9) Not notified to the Company before the expiry of the appropriate 10 year warranty period.

(C) This warranty applies only to Product and/or services:-

- 1) For which the contract price and GST or other tax (if any due) is paid in full;
- 2) Which fail due to a manufacturing defect or damage;
- 3) Which does not comply with the agreed specification due to defects in Product, workmanship or design (unless supplied by you);
- 3) Which has not been moved from its original place of installation;
- 4) And the necessary labour charges to repair or replace such products only.

(D) For coverage under this warranty, staple your original contract to this warranty form. The warranty registration number is the contract number assigned by the Company. To obtain service under this warranty, write to the dealer from whom you purchased the product and include a copy of the original contract.

(E) The Company's obligation hereunder is limited solely to the repair or replacement of Product and/or re-performance of services purchased hereunder, including necessary labour charges. No implied or express warranty or merchantability or fitness for a particular purpose is granted by this warranty except as expressly stated herein. Except as provided herein, the Company shall not be liable in either tort or contract for any loss or direct, consequential or incidental damages arising out of the use or inability to use the Product residentially or commercially hereunder.

Any questions under this warranty should be addressed to the local Product Distributor or Agent.

Manufacturer and Warrantor:



Trend Group S.p.A. Piazzale Fraccon, 8, 36100 Vicenza - Italy
Tel. +39 0444 338711 Fax. +39 0444 338747
Website: www.trend-vi.com Email: info@trend-vi.com



10 YEAR LIMITED MATERIAL WARRANTY

To register your product please complete the attached and return it to your local branch or forward to the address at the bottom of this card.

Name: _____

Installation Address: _____

Product: - trend R* - trend Q* - trend G* - and/or trend M* (Circle as appropriate*)

Purchased from: _____ Invoice number: _____

Colour: _____ Date of Installation: _____

I Have read & understand care & maintenance instructions as outlined in Warranty schedule.

Signed: _____ Date: _____

CARE AND MAINTENANCE OF PRODUCT

We are delighted to welcome you as a new owner of a Granite Transformation. Below are our recommended care instructions for your newly installed trend R,Q,G or M slab product.

- 1. Everyday Cleaning**
Your trend R, Q & G (but not trend M Slabs) have been polished with diamond polishing equipment. Simply wipe over with a damp cloth using a mild detergent only. Do not use scourers, steel wool products or abrasive cleaners. For tough marks, wipe over with a cloth and diluted liquid bleach.
- 2. Stain Resistance**
Your Product is stain resistant to most common household food and liquid products. It is not recommended to leave food and liquid spills overnight. Chemicals such as solvents, acetone, acid or alkaline products can cause damage.
- 3. Scratch Resistance**
Your product is scratch resistant. We do not recommend you chop on, or gouge the surface with sharp implements.
- 4. Heat Resistance**
Product is heat resistant to 300°F/148°C. Extreme heat may cause damage.

CARE AND MAINTENANCE OF trend Q, PERLA DI SABBIA AND PERLA BIANCA SPECIFICALLY

This unique product combines a mix of beautiful, and natural, mother of pearl shell. Shell colour and dispersal can vary between individual sheets. Because shell is formed from calcium carbonate and is softer than the composite sheet, the embedded areas can be susceptible to staining, abrasion by harder compounds, and can react to vinegar, citric & other acids.

Over-exposure or abuse of these substances can diminish the surface quality and affect the original purchaser's warranty. As with any boutique solid surface product, we advise that the Perla products be looked after like all our Trend surfaces, and, in addition to our "Care of Product" advice above, any spillage of vinegar, citrus fruit juice on the surface should be immediately wiped off with soapy water and a clean, damp cloth. **DO NOT USE CALCIUM CLEANERS** as these products will dissolve the shells.

Trend.G Recycled Content

A breakthrough line of engineered surfaces made up of up to 72% post consumer recycled material including recycled glass fragments.

This revolutionary range is as unique as it is beautiful and will exhibit some minor imperfections associated with the use of recycled glass particles. Localised internal colour changes may also be experienced over time following impact, which results in internal glass fragments shattering. While some internal changes may occur this should not affect the surface condition any more than other colours within the Trend collection of engineered surfaces.

Like any glass or natural stone product, care should be taken not to drop heavy or sharp items onto the surface, Trend G recycled content is a premium product that requires a little special care.

IMPORTANT PRODUCT INFORMATION CONCERNING trend PRODUCTS

Description

Trend R,Q & G is engineered from quarried natural materials and includes granite, stone, marble, quartz and shell, crushed into graduated-size pieces and mixed with specially formulated UV stable polymers. Each slab is individually formed on a reinforced mat, fired and then meticulously polished to form a deep, lustrous shine. The finished surface is heat, scratch, stain and impact resistant.

Colour specification

Because trend products are made from 95% natural material, some variation in stone colour and particle size is to be expected. This is quite normal and is not considered a product fault or defect. Smaller grained, lighter coloured slabs are more susceptible to marking and we recommend following our Care and Maintenance advice carefully (see above). A full display of the trend collection range of colours is available for inspection at your local Granite Transformations outlet.

Slab joins

trend products are cut to order from standard size slabs and most worktop applications will inevitably require joins. Our Accredited installers are trained to make all joins as precise and discreet as possible, usually positioning them at the shortest possible run close to the sink or cooktop. As stone size and colouration may vary slightly between slabs, we inspect the components and endeavour to match all slab joins as closely as possible. The intended location of all slab joins is indicated on your quotation documents and your Granite Transformations representative will have already discussed this with you before any worktops are installed.

IMPORTANT: Please note that any claims for colour variation, natural content variation or join location should be registered at the earliest opportunity and may not be recognised once the installation is complete.